



TAZ WHATSAPP GROUP GUIDELINES

PURPOSE

The TAZ WhatsApp group is created to disseminate urgent information relating to trucking industry policy, regulation, and practice.

GUIDING PRINCIPLES

1. **Relevance:** Only post matters related to trucking industry policy, regulation, and practice. Unrelated matters are irrelevant and should not be posted.
2. **Communication:** This WhatsApp group does not replace official communication, which is via email.
3. **Intellectual Property:** All information broadcasted by the TAZ Secretariat remains the intellectual property of TAZ and cannot be shared with non-members.
4. **Representation:** Individuals on this group represent their respective member companies, not themselves personally.

PROHIBITED CONTENT

1. **Political and Sectarian Discussions: Strictly prohibited.**
2. **Irrelevant Messages:** No long forwarded messages, audios, photos, videos, or jokes.
3. **Graphic Material: Injured accident victims, dead bodies, pornographic content, etc., are strictly prohibited.**
4. **Unverified News:** Verify with the Secretariat before posting.
5. **Job Postings:** Not allowed; a separate platform will be created for members on the website.
6. **Advertisements:** Shall be done through the TAZ Secretariat as guided by Group Administrators.

CONDUCT

1. **Mutual Respect:** Discussions shall be done with utmost mutual respect.
2. **Personalized Arguments: Strictly prohibited.**
3. **Addressing Members:** Address individuals with respect.

CONSEQUENCES OF NON-COMPLIANCE

1. First-time offenders: Stern warning.
2. Repeat offenders: Permanent removal, and member companies will be requested to appoint another representative.

ADDITIONAL GUIDELINES

1. Information Dissemination: Nominated representatives are responsible for sharing information with relevant officers within their companies.
2. Seeking Clarification: If in doubt, seek clarification from the TAZ Secretariat before posting.
3. Sharing Contact Details: **Strictly forbidden to share TAZ members' contact details with non-members.**
4. Formal Complaints: Complaints must be lodged in writing with evidence attached.
5. Queries: Send directly to the TAZ Secretariat for response.
6. Posting Hours: No posting allowed from 21:00hrs to 07:00hrs, unless it's an emergency.
7. Signed Correspondence: Not allowed unless specific approval is given.
8. Voice Notes: Not allowed unless specific approval is given.

FINAL NOTE

1. The decision of the Group Administrators (EXCOM members) is final.
2. **All members must abide by the Cyber Crimes Act No. 4 of 2025.**

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